



Welcome to the  
86<sup>th</sup> Annual Congress  
of Retirees WA Inc

21<sup>st</sup> September 2018  
Pagoda Ballroom, Como



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# AGENDA

## Congress and AGM 2018



Friday 21<sup>st</sup> September 2018  
9.30am – 1.00pm  
Pagoda Ballroom  
112 Melville Parade, Como

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9.30 Doors open and guests to be seated

10.00 Welcome by Master of Ceremonies, Andrew Murfin OAM JP

State President, Nita Sadler, to lead National Anthem

### REPORTS:

Andrew Murfin invites

- President's Report
- CEO & CFO Report

Nita Sadler  
Margaret Thomas

Guest Speaker

Andrew Murfin invites Peter Kenyon to address the Congress

### REPORTS continue:

Andrew Murfin invites

- Aged Care Report
- Property Management & Construction

Andrew Kruger  
Shane Bradley

Andrew Murfin now calls for 1 minute silence

A moment of silence to be observed as a token of respect for the many members who have passed on to eternal rest.

*"Let not their labours be in vain. May we who are left carry on, with love, peace and harmony the good work which was the foundation of this Organisation and is reflected in its strength today."*

Andrew Murfin invites Lois Jones to come and say a few words

Lois thanks

- Special Guest speaker Peter Kenyon
- Master of Ceremonies, Andrew Murfin
- Margaret Thomas CEO & CFO

Andrew Murfin thanks guests for coming and announces that the AGM will follow the light lunch which will now be served to the tables. The AGM will commence at 12.15pm

Screen – Photo slideshow

Light lunch served

## **AGM**

Meeting resumes for all Retirees WA members and Staff only at 12.15pm

- Apologies – not read
- Confirmation of minutes of Annual General Meeting 2017

MOTION:

“That the minutes for the Annual General Meeting 2017 be accepted”

Moved:

Seconded:

“On the basis of the above motion I now sign these minutes as a true and accurate record of the Annual General Meeting for 2017”

## **Business Arising**

- Appointment of Public Officer

MOTION:

“That Margaret Thomas CEO/CFO be appointed the Public Officer for 2018/2019 as stated in the RWA Constitution.”

Moved:

Seconded:

- Financials

MOTION:

“That the members receive the financial statements for the year ending 30<sup>th</sup> June 2018”

Moved: Margaret Thomas CEO/CFO

Seconded:

- Membership Fees for 2019
- Auditor appointment

MOTION:

“That Armada Auditing be appointed for the 2019 financial year.”

Moved: Margaret Thomas CEO/CFO

Seconded:

- Disciplinary Committee
  - Andrew Murfin OAM JP
  - David Sadler
  - Lois Jones
  - Kathryn Russell
  - Lillian Woodward
- Present Board 2019
- Conclusion





**MINUTES**

**Of The**

**ANNUAL GENERAL MEETING**

**Held At**

**CITY WEST FUNCTION CENTRE  
West Perth**

**On Friday, 22<sup>nd</sup> September 2017**

Meeting commenced at 10:00hrs.

**WELCOME** by David Sadler who introduced Andrew Murfin OAM JP, the Master of Ceremonies.

Andrew Murfin acknowledged the three gentleman not present today, Hon Max Evans (who is sick), Clive Griffiths who is unable to attend, Cyril Fenn who passed away a couple of months ago.

Andrew acknowledged Tony Kristicevic MLA - Member for Carine; only member of parliament present today as all Members of Parliament are always very busy but thank you for coming. He acknowledged, Nita Sadler, Margaret Thomas.

**APOLOGIES :** These were accepted but not read due to the number.

Derek & Carla Archer - Archer & Sons, Tom Wallace, Leigh & Linda Thompson - Thompson Funeral Homes, Timothy Bradley- Bowra & O'Dea, Victor Court, Charlotte Howell, Kay Cooper, Brian Mathlin - RWA Board Member, Jessica Shaw MLA, Lisa Baker MLA, Zac Kirjup MP, Reece Whitby MLA, Thelma Van Oyen, Mark Mcgown MLA, Peter Katsambanis MLA, Michelle Roberts MLA, Bill Johnson MLA, Mr Don Punch MLA, Simone McGurk MLA, TERRY REDMAN MLA, Bill Marmion MLA, Jessica Stojkovski MLA, Peter Rundle MP, Cassie Rowe MP, Simon Millman MLA, Lorraine Thompson JBAC, Emily Hamilton MLA, David Michael MLA, Vince Catania MLA, Colin Barnett MLA, Dean Nalder MLA, Jenny Seaton VIP, Carol Pope, Ben Wyatt MLA, Lisa Harvey MLA, Janine Freeman MLA, Shane & Kelly Bradley (Staff), Mike Nahan MLA, John Mcgrath MLA, Paul Papalia MLA, The Honourable Max Evans, Kyran O'Donnell MLA, Rita Saffioti MLA, Mick Murray MLA

Nita lead the floor in singing the National Anthem.

Andrew invited Nita Sadler, State President to give her report.

**PRESIDENT'S ADDRESS** – Nita Sadler

Nita welcomed all to the 2017 Annual General meeting and extended a personal "Special" welcome to Rhonda Parker, who she has known and respected over many years, in her capacity as a Local member of Parliament, a Minister for Seniors Interests, and a veritable Stalwart for the Aged.

Quote:

"Another busy year with Board Meetings, Presentations, Local Government Seminars, and most enjoyable "catch up's" with members. We have had a couple of investigations into our Organisation by both State and Federal Departments, and you will all be interested to know that our Organisation received only a very few minor suggestions or recommendations from both departments. One suggestion was that we try to include the Financials on our web page before our AGM in order for members to peruse them prior to the meeting. We have done this, and are in the process of implementing a couple of other Departmental suggestions.

You know, it is most refreshing that after being looked into, and investigated so closely by Government Departments, both State and Federal, to be told that we are "doing things right", and only need a few minor changes. You can all rest assured that

we are indeed “doing things right” and have all your interests at heart, as has always been the case since our inception over 85 years ago.” Unquote

Nita mentioned about the changes done to senior’s entitlements and despite several calls from members regarding their Local Governments Rates, and Seniors Concessions, RWA have done a pretty good job in helping to address some of the issues, may not be by solving them, but directing one to the appropriate Government Departments.

We still have this constant problem of 410 Visa Holders, which, although a Federal Govt. issue, no-one seems to want to take it on board. Retirees WA members who are on this Visa have lived here for over 25, and in some cases 35 years, and still cannot get Permanent Residency. She assured the members affected that they have her full support and that she constantly lobbies this problem on their behalf whenever the opportunity arises.

She mentioned about the recent changes to The Retirement Village Act that has taken up lots of Staff time, and coming to grips with some of those changes has been no mean feat for, not only our Staff, but the Village Residents themselves. We are slowly getting there, but all these changes take time, effort, and understanding from all quarters, to adjust.

A great deal of interest has been generated by the village in Geraldton and apparently the “Lifestyle is to Die For” according to one of the residents! It is great to receive emails from current residents telling Retirees WA how wonderful it is to live there, and it is “the best thing they ever did!”

The huge problem of Social Isolation amongst our older generation has been mentioned on Curtin Radio and in several newsletters to all our members. Nita said she can speak from experience.

Becoming part of your local Community, and joining organisations such as Retirees WA is so important, leading to companionship, lifelong friendship, and eventually have others looking out for you, accepting you, and welcoming you as part of an ever growing family.

Retirees W.A. and the Local Community gradually became her surrogate family all those years ago, and she has never looked back.

She said she is passionate about making sure senior members of the Community are recognised as being extremely important, and that they play a major role in decision making, both at State and Federal level.

She concluded by thanking the Board for their support, and for giving up their valuable time voluntarily throughout the year, C.E.O. Margaret Thomas, the dedicated Staff, not forgetting all those wonderful volunteers, at the Branches—at Retirees WA’s 18 Villages, the treasured bus drivers, who also give their time so freely, Retirees WA could not manage without the effort that all put in.

Andrew Murfin thanked Nita and said that he thinks the organization needs to stop building properties that are to be died for. He then welcomed Margaret Thomas to present her report.

**CHIEF EXECUTIVE OFFICER’S REPORT– Margaret Thomas**

Margaret welcomed all to the 85<sup>th</sup> Congress. She touched on 3 of the 5 parts of Retirees WA – Membership, including branches - Funeral Fund and Social Club.

She mentioned that membership continues to grow at a steady rate. Retirees WA continue to work for the good of all seniors which often involves working with other seniors groups on issues such as waiver of stamp duty for pensioners, the extension of the free travel on public transport which came in some time ago to commence at 8.30am in zones 5 to 9, a return free trip within WA per year for certain disadvantaged seniors and a review of the aggregation policy for Land Tax. RWA believe these are important issues for all seniors and are looking at becoming involved with WA Seniors Consultative Forum for pre budget submissions to both State and Federal Governments.

Due to lack of office bearers some branches had closed the previous year but there has been no more closures and the branches are strong & growing, ensuring our members are socially connected. Margaret extended her thanks to the members who tirelessly work to keep these branches functioning so well.

The RWA social club outings are in great demand which made us increase the outings to 2 per month. Brian Mathlin, a volunteer who organises these events had an accident in June this year and has been hospitalised since then. Margaret thanked the staff who have taken over his role during his absence and look forward to his return. The bus is also fully utilised, both by Retirees WA and outside groups and went on to thank Larry and Brian who volunteer their time in driving the bus.

The Funeral Directors RWA partner continue to give our members an affordable funeral with a very minimal increase, particularly in these times when some members are struggling with the increases in various charges.

*Quote:*

We give a bonus to offset these small increases and I told you last year that our investment in a 1<sup>st</sup> registered mortgage was ending, which it did on the 27<sup>th</sup> September last year. Unfortunately, bank term deposits are still very low and so we have again invested some of the funeral fund money in a 1<sup>st</sup> registered mortgage at 5% to allow us to continue to give the best bonus possible.

Our old aged care facility in Salter Point, built in 1969 and called Murlali Lodge continues to be rented to the Genesis Group which provides accommodation for aboriginal students. That lease ends in 2019 and we hope to be ready to build shortly after so we are looking at various options for this land.

You will remember I mentioned our Geraldton development last year called The Lighthouse Estate and that sales were slow, due to people not being able to sell their houses to allow them to buy a unit. We now have a new real estate agent working just on this and we have several sales in the pipeline. There was a comment made last year that this would send us broke and I apologise if anyone thought that, due to me not explaining things clearly. We only build in stages and when sales are slow, we stop building. As we have no debt, I can assure you that Geraldton will be a great asset for us and it is definitely not causing us any financial hardship. We completed the first stage of 10 units and are nearing completion of the second stage to lock up so that buyers can choose colours, floor coverings and other things inside. We will then wait until sales catch up before we start the next stage.

We completed the purchase of the large block of land in Bindoon this year and we were intending to start on this village, again in stages in 2018 when the waste system was completed in the town. Without being able to pump waste into the town STED system, which is similar to sewerage, the units would be more expensive and the maintenance would also be difficult for the new village going forward, with large amounts of land being required for leaching. Unfortunately the State Government recently announced they are not proceeding with this project at this time and that will set us back, however the CEO of the Shire of Chittering is looking at other options. Another comment at this meeting last year was that this was a waste of money. I agree that no large developer such as the Bethany Group are going to do a retirement village in Bindoon because it is true, it will not make huge profits but surely that is the whole point of a not for profit organisation such as Retirees WA. We should be doing the hard ones such as Bindoon as we have no shareholders to appease and we believe the residents of Bindoon and surrounding districts should have the option of moving into a retirement village near their families regardless of where that is. As usual, we will build in stages and add to it as this town grows in the future. We also have land in Denmark and Collie which we will develop when the time is right.

You all have a copy of our General Purpose audited financials. This is the format which is required of us but I thought I would break this down into the 4 sections, to be more meaningful to you.

Administration or membership made a loss of \$293,476 this year. This is because with the newsletter and discount booklet, member cards, AGM costs, insurance, Christmas donations and general administration, it costs us a lot more than the \$25 we charge our members. We haven't put this up for a few years but I believe we cannot keep giving this level of service for this amount and I will be suggesting this at the AGM meeting after this Congress.

As we only charge a one off fee of \$75 when a member sets up a funeral, RWA does not make any money from our funeral fund.

Aged Care made a deficit of \$138,751, however if you add back depreciation for this segment of \$350,497, it is a surplus of \$211,746, which is quite extraordinary and due to the skills of Andrew Kruger and his team. It extremely difficult to break even in aged care and getting harder every year.

Clearly then, we only make money from property development and deferred management fees to support the other segments and to grow, purchase land and do new developments. That surplus this year was \$2,484,296, which admittedly sounds like we have lots of money to throw around, however, you need to remember that we are accrual based and that means we account for surpluses when they are earned, not when we get the money. Sales were very slow everywhere this year and we only receive the funds at the settlement of the units that are sold. You will find these figures on page 15 of your accounts." UnQuote

Margaret thanked the Volunteers for the outstanding job they do. She thanked the 9 Members of the Board, also volunteers who bring a different perspective to the Board and who are all involved in the decisions of this organisation.

She commended Nita Sadler for her hard work, who has also been heavily involved in the investigations of Retirees WA this year and the Department involved thinks and

speaks very highly of her professionalism, business knowledge and experience. Nita is also very involved at her branch.

Margaret thanked the Board members for another year of excellent work and values their experience, their input and their opinions and she feels very privileged to work with them.

Margaret introduced Andrew Kruger, the Manager of the Joseph Banks Aged Care Facility and a previous auditor who helps her considerably with financial documentation. Quote: "Aged Care becomes more and more challenging and we are so lucky to have someone like Andrew at the helm." Unquote

#### **JOSEPH BANKS AGED CARE FACILITY – ADMINISTRATOR - Andrew Kruger**

Andrew remarked that we make life too complex according to Khalil Gibran – the essence of life is: "Balance, Contentment, Simplicity and Rest."

In order to keep the aged care well presented the old equipment was replaced, new technology upgraded and good preventive maintenance on the buildings were maintained costing \$60,000 all up.

In the 2017 financial year "Bonds/Refundable Accommodation Deposit" (RAD) totaled \$22,413 mil as against June 2016 totaling \$20,603mil).

Quote: Profitability: Income – The diminishing government subsidies place Aged Care under a lot of financial pressure. 2017-18 received 0% increase (2017:1.3%) in ACFI funding.

Notwithstanding the decrease we maintained an average income of \$138 per care recipient per day for 2017. With the recent introduction of the pain clinics, we effectively increased the ACFI to \$148 per resident per day and we forecast even more income in the future.

Expenses – We gave our staff an increase of 2.6% in 2017 (3.3% in 2018). The major cost will always be labour totaling 72% of our expenses. The "casual pool staff members" replaced the use of the expensive employment agency services and we have already experience the savings. Outsourcing of the Catering Services came at a cost of redundancy packages totaling \$120,000, however, the outsourcing decreased related costs such as salaries and insurances. The result is a safer environment in the food service.

We implemented Xero accounting system at Joseph Banks that provides us with immediate access to financial indicators resulting in better financial control. Unquote

The staff turnover at the facility was in excess of 25% which makes training and monitoring very important. 5 senior staff were replaced but still managed to maintain a high level of knowledge required in Aged Care.

At the last accreditation visit in March, Joseph Banks Aged Care facility successfully met the 44 outcomes under the 4 accreditation standards with no recommendations. The facility was praised by the agency for the high standard of care provided.

Andrew thanked his staff for the excellent, demanding, hard and sometimes unappreciated job they do. He concluded by quoting Sir Laurence Oliver, "The only thing we have total control over is our attitude. The quality of our life is brought about by the quality of our thinking."

Andrew Murfin thanked Andrew Kruger and called for the Property Report to be read on Shane Bradley's behalf as he is unwell and on Sick leave.

**PROPERTY REPORT – READ BY ELIZABETH ANN WILLIAMSON, PROPERTY ADMINISTRATOR**

Elizabeth Ann introduced herself and said she will be reading the property report on Shane's behalf.

Quote:

As Margaret and Nita have covered most of the main property information, I feel that my job this morning is to bring you all up to date with the fantastic team we have within our Property Department at Retirees WA.

In 2011 when I first took on the role as Property Manager, we were a relatively small department, with 17 villages to look after and the Joseph Banks Estate only having a few residents occupying their units. While the governing regulations were in place, they were much easier to work within and we were able to keep up with just Rhonda Castle and myself, doing the day to day office work and I was able to do a lot of onsite maintenance work for residents, quite often free of charge. Wow, how things have changed!!

As the years progressed and we have added to the numbers of retirement units and the government of the day began modifying the regulations within the industry, which have all been for the benefit of residents in retirement villages and rightly so. We have needed to expand our team to keep up and to be able to provide the best service possible to our residents. While this has not been an easy task it has been one that we have done as thoroughly as possible, but even so we are human and have made errors along the way which we have corrected and put processes in place to ensure we keep improving.

With the addition of Elizabeth Ann Williamson in office administration and Clive Woodley as our on-site Village Manager at the Joseph Banks Estate, we have been able to start making a dent in the mountain of work that is now involved in managing Retirement Villages in today's over regulated Retirement industry.

One area that we had always seen a need for improvement was in our accounts within the Property Department as we relied heavily upon Pinky, in the Retirees WA main accounts area, to provide us information at short notice, which at times could be quite a difficult task. Pinky always does such a fantastic job and I felt that we were overloading her with the amount of enquiries from the Property Department and that we were of a size that warranted our own accounts representative that could work hand in hand with Pinky. So earlier this year after a lengthy advertising and interviewing process we have now welcomed Anja Hannusch to our team and she has slotted in perfectly which has allowed us to now have a direct contact for our residents should they have any queries in regards to their village finances. We are also now hoping to be able to keep up to date with the financial reporting side of village management, which in the past we have always struggled to keep up with. I see a bright future ahead for both Retirees WA and our residents, with our Property Team now having the right people with the right attitude and the ability to keep progressing.

Although we still receive regular complaints from the same people, we always answer these complaints to the fullest and quite often these complaints are made through what used to be known as the Department of Commerce and is now known as the

Department of Mines, Industry Regulation and Safety. We have been investigated quite extensively by this department and some recommendations have been made to help us improve how we operate as village administrators, but we have not committed any offences and there is certainly no need for any concern for our members or residents of our villages. It has turned out to be a positive experience for us as an organisation and has provided us with many helpful contacts within our industry and within the regulating authority and we occasionally lean on these contacts for advice to make sure we are on the right track. We will always have the few residents that will never be happy and unfortunately it is this few that creates a lot of work for our staff. But at the end of the day, we have a job to do and dealing with complaints is a part of that job.

As a whole though, the greater majority of our residents are really happy with their decision to move into a Retirees WA Village and we continue to support those residents as much as we can and we have a great relationship with them and their families. This is something that we in the Property department really enjoy and will continue to do so into the future.

I'm sure that as we build more villages, we will continue to expand our Property Team to suit and it will always be a pleasure to head up this team of fantastic people and to promote this great organisation Retirees WA into the future.

I wish all of our members and their families the best of health and encourage you all to get out and see this great country of ours as it has so much to offer and I look forward to seeing you all here again next year.

Last but certainly not least, I would like to thank all of the Board Members, Volunteers and staff of Retirees WA. What a great group of people we have in this organisation.

Thank you and have a great day.” UnQuote

A slide show showing our current construction sites and a few villages was played.

Andrew Murfin said if you look at the growth of this organisation you should be proud of it, your current chair, CEO and current Board members who work as a team to give you the wonderful positive buildings, investments and organization that you have today. Retirees WA is very grateful to have the presence of the CEO of Alzheimers WA, Rhonda Parker as the guest speaker. Andrew Murfin introduced Rhonda Parker who has been in this field for over 20 years in ageing and aged care. She has been quietly respected for her leadership, drive and professionalis. Rhonda has always had the responsibility for Not For Profit Organisations, government and academics environment. She was a former Minister in the WA Government in WA and has lots of responsibility in performing her duties. Was Parliamentary Secretary in 1995- 1997. She was appointed the nation's first Aged Care Commissioner.

Life Membership Award of the organization was presented by Rhonda Parker.

## **AWARDS**

### **LIFE MEMBERSHIP**

Larry Hook–

Larry joined our team of volunteers in 2013 as a volunteer bus driver who takes great pride in our bus making sure it is clean and that the services and repairs are up to date. Even when he was on sick leave, he was available to help us with questions we had about repairs and maintenance. When we were short of drivers, Larry stepped up and

drove the bus to all trips booked, which is almost a full time Job. Larry always wears a smile on his face and we receive many compliments about him. Larry is an asset to the organisation and it is with pleasure that we award him Life Membership.

Rhonda Parker gave the microphone over to Larry Hook to say a few words.

Andrew Murfin thanked Rhonda Parker. A minutes silence was observed as a token of respect to those members who have passed on to eternal rest.

Andrew Murfin called Lois Jones to the microphone.

Lois Jones addressed all and gave a vote of thanks to the guest speaker Master of ceremonies, The CEO and President, the Branches, the members and all present.

She then presented Rhonda Parker with a token of appreciation.

Andrew Murfin invited all to join in for a light lunch.

#### **BREAK FOR LIGHT LUNCH**

#### **Meeting Resumed for Retirees Members and Staff (12:16p.m.)**

President, Nita Sadler presided over the meeting.

- APOLOGIES:  
Acknowledged but not read.
- CONFIRMATION OF 2015 ANNUAL GENERAL MEETING MINUTES:

#### **MOTION:**

**Moved:** Maggie James,  
Forrestfield/High Wycombe Br

**Seconded:** June Thompson

**“The minutes for the Annual General Meeting 2016 be accepted.”**

**CARRIED UNANIMOUSLY**

There was no business arising from the minutes.

- CONSTITUTION:

Des Cousens informed the floor that in 2.1 Definitions:- ‘**Act** means the Associations Incorporation Act 1987 (WA) (as amended in 2015)’ should read as ‘**Act** means the Associations Incorporation Act 2015 (WA) Repealed’.

#### **MOTION:**

**Moved:** Jac Costley

**Seconded:** Betty Hocken

Forrestfield/High Wycombe Br

**“Members of RWA Inc resolve to accept the changes to the Constitution with variation in text as mentioned above.”**

**CARRIED UNANIMOUSLY**

➤ APPOINTMENT OF PUBLIC OFFICER:

**MOTION:**

**Moved:** Ella Roosendaal  
Forrestfield/High Wycombe Br.

**Seconded:** Tony Thompson

**“Margaret Thomas, CEO/CFO be appointed the Public Officer for 2017 -2018 as stated in the RWA constitution.”**

**CARRIED UNANIMOUSLY**

➤ FINANCIALS:

All present had a copy of the audited financial statements of RWA for the year July 2016 – June 2017. Nita Sadler informed the members that they were not approving the financials but only receiving them.

Des Cousens informed the President that the financials were received only 4 days before the meeting. He suggested 2 things that need to be done: Produce segmented accounts and a letter of advertising.

He was informed that the organization do not choose how the reports are to be done. The Department gives the organization a format.

Des Cousens suggested that the format as well as a segmented report should be given to members so that they can understand it and someone to write to to review the accounts and hoped that the Board could be responsible for this.

There were attempts to put two motions to the floor from Chessell and Canna Villages. The Chessell village issue was agreed to having been fixed as a matter of priority before the AGM commenced between the President, Tony Kristevic and Angela Potipher representing Chessell Village.

“Retirees WA have the temporary fence removed and restore the garden to its former glory and pay for all the related costs as per priority.”

Canna Village was told to involve the Village Manager who can then report to Head Office

**MOTION:**

**Moved:** Margaret Thomas CEO/CFO

**Seconded:** Barbara Costley

**“The members receive the financial statements for the year ending 30<sup>th</sup> June 2017.”**

**CARRIED UNANIMOUSLY**

➤ MEMBERSHIP FEES 2018:

Nita Sadler requested that we have nothing in the bank to spend as we wish as we have priorities. We would like to increase the membership fees by \$5.

**MOTION:**

**Moved:** Nita Hart, Bindoon/ Chittering Branch      **Seconded:** Philip Surtees  
“The Annual Membership fees for 2018 to be increased by \$5 thereby going up to \$30.”

**CARRIED UNANIMOUSLY**

➤ AUDITOR APPOINTMENT:

**MOTION:**

**Moved:** Margaret Thomas CEO/CFO      **Seconded:** Dennis Bates, Dianella Br  
“Armada Auditing be appointed for the 2017 / 2018 financial year.”

**CARRIED UNANIMOUSLY**

➤ DISCIPLINARY COMMITTEE

This panel comprises of:

Andrew Murfin OAM JP  
David Sadler  
Lois Jones  
Kathryn Russell  
Lillian Woodward

➤ PRESENTATION OF BOARD MEMBERS

Nita Sadler – President  
Lois Jones – Vice President  
Brian Mathlin – Deputy Vice President (an apology as he is in Hospital)  
John Thompson, Board Member  
Judith Edwards, Board Member (an apology due to a medical appointment)  
David Sadler, Board Member  
Jill Pugliese, Board Member  
Candessa Ashbury, Board Member  
Nita Hart, Board Member

The members of the Board were asked to stand and were congratulated.

The President said that AGM has been a bit difficult. All in all we will try to do our best for our villages and members. There is a huge problem with the Patricia Teague Villas. We are sorry. It has now been put right and it will be done as a matter of priority.

Nita Sadler concluded the AGM by saying ‘God Bless you all and a safe journey to your homes’.

There being no other business, the meeting closed at 12:37p.m.

.....  
STATE PRESIDENT

.....  
CHIEF EXECUTIVE OFFICER



# Advance Australia Fair

Australians all let us rejoice,  
For we are young and free;  
We've golden soil and wealth for toil;  
Our home is girt by sea;  
Our land abounds in nature's gifts  
Of beauty rich and rare;  
In history's page, let every stage  
Advance Australia Fair.  
In joyful strains then let us sing,  
Advance Australia Fair.

Beneath our radiant Southern Cross  
We'll toil with hearts and hands;  
To make this Commonwealth of ours  
Renowned of all the lands;  
For those who've come across the seas  
We've boundless plains to share;  
With courage let us all combine  
To Advance Australia Fair.  
In joyful strains then let us sing,  
Advance Australia Fair.

**Thank you for joining us today.**

**We hope to see you again next year as  
we celebrate our 87<sup>th</sup>  
Annual Congress on the  
20<sup>th</sup> September 2019.**

