

Retirees WA

Membership Terms & Conditions



Important Privacy Notice and Consent

We collect personal information to be able to provide our various services. These include the Funeral Fund Scheme, Insurance & Personal Services. For more information on our services please contact us.

We disclose personal information to third parties who we believe are necessary to assist us in providing our services. For example, in arranging and managing a person's insurance needs we will usually provide information to insurers, re-insurers, other insurance intermediaries, insurance reference bureaus, our advisers such as loss adjusters, lawyers and accountants, and others involved in the claim handling process.

We also provide it to our Alliance Partners and related companies. If the required personal information is not provided we or any involved third parties may not be able to provide appropriate services. We limit the use and disclosure of any personal information provided by us to such third parties to the specific purpose for which we supplied it (except with our or the individual's consent).

We take reasonable steps to ensure that whenever we collect, use or disclose personal information it is accurate, complete and up-to-date.

What We Expect of You

When you provide us with personal information about other individuals, we rely on you to have made them aware that you will or may provide their information to us, the purposes for which we use it, the types of third parties we disclose it to and how they can access it (as described in this document).

If it is sensitive information we rely on you to have obtained their consent to the above. If you have not done either of these things, you must tell us before you provide the relevant information.

If we give you personal information, you and your representatives must only use it for the purposes we agree to. Where relevant you must meet the requirements of the National Privacy Principles set out in the Privacy Act, 1988 (Cth) when collecting, using, disclosing the handling personal information on our behalf. You must also ensure that your agents, employees and contractors meet the above requirements.

Contacting Us or Opting Out

If we send you any information about services or products or you do not want us to disclose your personal information to any other organisation (including related bodies corporate) you can opt out by calling our Privacy Officer, Margaret Thomas on 9362 0100.

If you do not notify us otherwise you confirm agreement to the above on your own behalf and/or on behalf of those you represent.